UNITED ARAB EMIRATES MINISTRY OF ENERGY & INFRASTRUCTURE



User Manual

FA Housing Finance Open File Submission

3.2 V 2025

- 1. Open MOEI website: <u>https://www.moei.gov.ae</u>
- 2. Click on "LOGIN" on the header

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Ô	About Ministry	Services	Knowledge Center	Media Center	Open Data	Digital Participation	Contact Us				
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3. Then it will redirect you to the Login page, you can login using UAE PASS.

	🔞 Sign in with UAE PASS
	OR
	Don't have an account?
	lign up with UAE PASS
A single	trusted digital identity for all citizens, residents and visitors.
For n	nore information please check the user manual from Here

4. After Successful login, Beneficiary will be navigated to the page where they can view all the

Services

UNITED ARAB EMERATES MINISTER OF ENERGY & INFRASTRUCTURE	***		Q Search Search he One-Time Password (OTP) has been sent successfully
G Home My Applications			🔎 Jagadeep Bandaru 🧳 EN 🗸
	needs of the public, make them happy	ve digital services is for the Ministry of Energy and Infrastructur and leave them with a positive impression. T ed documents, facilitate procedures, using moc	he Ministry has been developing the
Services and Processes	Q Search by a s	Iskan	Bundle Order Status My Favorites
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Sheikh Zayed Housing Programme	Sheikh Zayed Housing Programme	Sheikh Zayed Housing Programme Reconsideration For Housing	Sheikh Zayed Housing Programme Postponing Or Reducing Housing

5. Click here to open the Consultant services



6. Click here to Open the Open file application

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	Integrated smart and proactive digital services Providing integrated smart digital services is for the Ministry of Energy and Infrastructure a top priority as it seeks to meet the needs of the public, make them happy and leave them with a positive impression. The Ministry has been developing the customer's journey by reducing the required documents, facilitate procedures, using modern technologies, and putting in pla Read more							
Services and Processes	Q. Search by a serv	rice ke	n Bundle Order Status My Favorites					
Sheikh Zayed Housing Programme 🔺								
Housing Services(10)	Sheikh Zayed Housing <u>Programme</u>	Sheikh Zayed Housing Programme	Sheikh Zayed Housing Programme					
Consultants Services(10)	Opening A File For Housing Assistance Implementation	Period Extension	Contract Value Change Request					
Contractor Services(2)								
Land Transport Services	Start Service	Start Service \rightarrow	Start Service →					
Maritime Transport Services	Sheikh Zayed Housing	Sheikh Zayed Housing	Sheikh Zayed Housing					
	Programme	Programme	Programme					

7. Click here to go to Loan request page where all the banks available

Norme My Applications Norme ✓ Dear File Back Dear Member, We are pleased to inform you that you are eligible for open file. Please Click Here The member, We are pleased to inform you that you are eligible for open file. Please Click Here The member, We are pleased to inform you that you are eligible for open file. Please Click Here The member, The member, The member, The member, <th>UNITED ARAB EMIRATES AUNISTEY OF ENERGY & INFRASTRUI</th> <th></th> <th>Q Search for something</th> <th></th>	UNITED ARAB EMIRATES AUNISTEY OF ENERGY & INFRASTRUI		Q Search for something	
Dear Member, We are pleased to inform you that you are eligible for open file. Please Click Here to check and request callback from the listed banks. Thank you for your understanding.	G Home My Application	5	Q Jagadeep Bandaru	€ EN ∨
We are pleased to inform you that you are eligible for open file. Please <u>Click Here</u> to check and request callback from the listed banks. Thank you for your understanding.				Back
Ministry of Energy and Infrastructure.	ifere	We are pleased to inform you that you are eligible for open file Please <u>Click Herr</u> to check and request callback from Thank you for your understanding. Warm Regards	m the listed banks.	

dp.innovatechs.com/udp/szhp/registered-banks?backUri=/udp/szhp/ope...

8. Click on the particular bank



FA Housing Finance Open File Submission

9. Fill the satisfaction survey about the eService, when the following pop-up shows up:

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Based on your expenyour ag	rience in ree on th					at ext	tent do							
	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree							
Availability & accuracy of Service information		\overleftrightarrow	\overleftrightarrow	\overleftrightarrow	☆	☆	☆							
Ease of Service accessibility in the Smart Application		\Diamond		\overleftrightarrow		\Leftrightarrow	☆							
Ease & Simplicity of Service Application Steps		☆		☆		☆	☆	رو	~					
Ease and Variety of payment options		\overleftrightarrow		\overleftrightarrow	☆	☆	☆		「油油					
Possibility of Service Status Tracking		☆	\overleftrightarrow	☆	\overleftrightarrow	☆	☆	United Arab En	mirates					
Service Completion time was reasonable & within my expectations		☆	☆	\overleftrightarrow		☆						er Pul		
Smart Application efficiency (no delays or errors in app)		☆	\overleftrightarrow	\overleftrightarrow	\overleftrightarrow	$\stackrel{\frown}{\simeq}$				Overall,	how satisf	fied are you	about th	e service
Availability of Online Support		\overleftrightarrow	\overleftrightarrow	\overleftrightarrow	☆	☆	☆			Extremely Dissati	sfied	W	W	Extrem
	Pre	vious	Next											

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